



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 22, 2021

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors, LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-107DM
21V-517

Subject: Front Driver-Side Air Bag May Not Deploy Properly

Dear Ms. Carto:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/BOLT EUV/2022
CHEVROLET/BOLT EV/2022

Mfr's Report Date: July 8, 2021

NHTSA Campaign Number: 21V-517

Components:

AIR BAGS:CRITICAL FASTENERS
AIR BAGS:FRONTAL

Potential Number of Units Affected: 28

Problem Description:

General Motors, LLC. (GM) is recalling certain 2022 Chevrolet Bolt EV and Bolt EUV vehicles. One of the two fasteners that secure the driver's frontal air bag to the steering wheel may be missing or improperly tightened.

Consequence:

An improperly installed air bag may not deploy properly in a crash, increasing the risk of injury.

Remedy:

Dealers will inspect and replace as necessary, the driver-side air bag fasteners. If the fasteners cannot be tightened properly, the air bag assembly will be replaced. All repairs will be performed free of charge. Owner notification letters are expected to be mailed August 23, 2021. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N212340860.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received GM's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement