



625 Fawn Grove Rd
Winfield AL 35594

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, identified by the VIN below

NHTSA Recall # 21V-514

Tiffin Recall # WAY-100

Interim Recall Notice

September 1, 2021

Wayfarer Valve Stem or Valve Stem Extenders may be damaged

Dear Wayfarer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of Wayfarer motorhomes: **2017, 2018, 2019, 2020 and 2021 Wayfarers, all floorplans.**

It has come to our attention that these specific Wayfarer motorhomes are equipped with a decorative wheel liner that may come into contact with the valve stem or the valve stem extender used on the tires of the motorhome. Repeated contact of a valve stem extender with a wheel liner may cause damage to the valve stem or the valve stem extender. If a valve stem or a valve stem extender is damaged, it can result in a loss of air pressure in the tire. A loss of air pressure in the tire may increase the risk of a crash.

At this time, Wayfarer is developing a remedy for this issue but does not have the parts available to begin the repair. In the meantime, as a temporary fix, we recommend **removing and saving** all 4 (four) of the wheel liners that are installed on the motorhome to avoid any damage to the valve stems. This will allow owners to continue to use the motorhome while we are developing a remedy for this issue. Once the wheel liners have been removed, the valve stem extenders should be examined for signs of damage from contacting the wheel liners.

Please take your motorhome to a Wayfarer dealer **or** other service center **of your choosing** to have this work done. Please allow up to 15 minutes for the wheel liners to be removed and valve stems inspected. If any damage is found on the valve stem or valve stem extenders, additional repair time may be needed based on what is found. The removal and inspection will be completed at no charge to you, the owner.

If any damage is found on the valve stem or valve stem extenders, please contact the Wayfarer warranty department for instructions on how to proceed to have the valve stem or valve stem extenders repaired. The Wayfarer warranty department may be reached at 205-487-4710 or by email at winfieldservice@tiffinmotorhomes.com.

If owners have paid in the past for any damages due to the valve stem or valve stem extenders contacting the wheel liner, please submit a copy of the invoice that was paid by you, the owner, to the Wayfarer warranty department at the following address:
Wayfarer Warranty Department, 6524 State Hwy 129 North, Winfield AL 35594.

This is the first of two letters owners will receive regarding this recall. At this time, the only action for owners to take is to have the wheel liners removed from the motorhome and save them for when a recall remedy is available. The second letter will contain instructions for the repair when a remedy has been finalized.

If you do not own the vehicle that corresponds to the identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 ext. 2176 or email jeannie.madden@tiffinmotorhomes.com.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department