

IMPORTANT SAFETY RECALL

IMPORTANT SAFETY RECALL NOTICE 2021110005

This notice applies to your vehicle

VIN: [REDACTED]

Replace Certain Seat Belts

NHTSA Recall ID: 21V513

December, 2021

2021110005

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

- A remedy is available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz dealer as soon as possible.
- This repair will be provided free of charge.

Dear Mercedes-Benz Metris Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Metris vans, has decided that certain MY 2021 Metris vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 208 "Occupant Protection". Our records indicate that your vehicle is included in the affected population of vehicles.

What is the issue?



MBAG has been informed by its supplier Autoliv that it might have been supplied with certain seat belt assemblies manufactured by certain Autoliv Group companies between February 2, 2021 and June 2, 2021, which might not fulfill certain requirements of FMVSS 208. A seat belt retractor that does not function as intended can increase the risk of injury during a crash.

What will your Mercedes-Benz Dealer do?



An authorized Mercedes-Benz Metris dealer will check for the proper functionality of seat belt(s) and replace them if necessary. **This could take approximately 1 to 3 hours** depending on how many seatbelts are affected. This service will be provided free of charge.

Steps to take.



For additional information and to schedule an appointment, please contact your preferred authorized Mercedes-Benz Metris dealer at your earliest convenience. To locate authorized dealers see <https://www.mbvans.com/en/dealers>. Please mention you are scheduling an appointment to replace certain seat belts under Recall Campaign #2021110005. You may be asked for your 17-digit Vehicle Identification Number (VIN) which for your convenience is located above your name at the top of this letter.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

A VIN-based recall lookup tool on our website now offers a search feature that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.mbvans.com/en/recall-information.

Should you have any questions, please contact your authorized Mercedes-Benz dealer. We apologize for any inconvenience this may have caused and look forward to taking care of this important safety issue immediately.

Sincerely,
Mercedes-Benz USA

Mercedes-Benz USA, LLC

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