



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 9, 2021

Mr. Lance Rinker
Director of Purchasing
Northwood Manufacturing, Inc.
59948 Downs Road
PO Box 3359
La Grande, OR 97850

NEF-107KL
21V-511

Subject: Stove Saddle Valves may Leak Gas

Dear Mr. Rinker:

This letter serves to acknowledge Northwood Manufacturing, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NORTHWOOD/ARCTIC FOX/2019
NORTHWOOD/NASH/2019

Mfr's Report Date: July 6, 2021

NHTSA Campaign Number: 21V-511

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP
EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS

Potential Number of Units Affected: 174

Problem Description:

Northwood Manufacturing, Inc. (Northwood) is recalling certain 2019 Arctic Fox Camper 865, Arctic Fox Camper 990, Nash Travel Trailer 29S, Nash Travel Trailer 26N, and Nash Travel Trailer 24M trailers, equipped with Dometic S31, R731, and R2131 3-burner cooking stoves. The saddle valve securing bolt may be overtightened, possibly damaging the o-ring seal and causing a continuous gas leak.

Consequence:

A gas leak can increase the risk of a fire.

Remedy:

Dometic service centers will replace the manifold bolt and valve seal, free of charge. Owner notification letters are expected to be mailed July 19, 2021. Owners may contact Northwood customer service at 1-800-766-6274. Northwood's number for this recall is 2021-001.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Northwood Manufacturing, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement