

Part 573 Safety Recall Report

21V-508

Manufacturer Name : Braxton Creek RV

Submission Date : SEP 08, 2021

NHTSA Recall No. : 21V-508

Manufacturer Recall No. : 20E071



Manufacturer Information :

Manufacturer Name : Braxton Creek RV

Address : 0925 North State Rd. 5

Shipshewana IN 46565

Company phone : 768-7932

Population :

Number of potentially involved : 140

Estimated percentage with defect : 93 %

Vehicle Information :

Vehicle 1 : 2020-2021 Braxton Creek LX and BX

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Dometic Corporation has determined that a potential defect, which is related to motor vehicle safety, exists with respect to the R1731, R2131 AND S31 cooking stoves manufactured between November of 2018 and July 9th, 2020.

Production Dates : FEB 18, 2019 - JUN 24, 2020

VIN Range 1 : Begin : 7HFB1KN24L27L0050 **End :** 7HFB1KM25M27P1046 ☒ Not sequential

Description of Defect :

Description of the Defect : If you have built an RV or in some cases a boat and have installed an R1731 or R2131 or S31 "cooking stove" a gas leak may occur at the joint between the gas saddle valve for the burners and the manifold under the burner surface. Although, this is located inside the "cooking stove" enclosure we have had multiple complaints of "gas smell" and one incident where the piezo igniter and one control knob was distorted by the temperature rise within that enclosure. Our data indicates, and Dometic believes that these leaks are a result of field adjustment and overtightening of securement bolt for the saddle valve to manifold connection. Nevertheless, Dometic is addressing this by initiating a recall and applying a remedy to this population of R1731, R2131 and S31 "cooking stoves".

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If you have an RV with the "cooking stove" described. A gas leak may occur at the joint between the gas saddle valve for the burners and the manifold under the burner surface. Although, this is located inside the "cooking stove" enclosure we have had multiple complaints of "gas smell" and one incident

Description of the Cause : NR

where the piezo igniter and one control knob was distorted by the temperature rise within that enclosure.

Identification of Any Warning that can Occur : We have had multiple complaints of “gas smell” and one incident where the piezo igniter and one control knob was distorted by the temperature rise within that enclosure.

Involved Components :

Component Name 1 : Stove

Component Description : Cooking Stove

Component Part Number : R1731

Supplier Identification :

Component Manufacturer

Name : Dometic

Address : NR

NR

Country : United States

Chronology :

Dometic Corporation has determined that a potential defect, which is related to motor vehicle safety, exists with respect to the R1731, R2131 AND S31 cooking stoves manufactured between November of 2018 and July 9th, 2020. Dometic's records show that some of the product, (“cooking stoves”) listed below were purchased by your company and may either be in your inventory or have been installed in an RV that your company sells. Dometic apologizes for the inconvenience. Braxton Creek was made aware of this defect on 9/30/20. Braxton Creek has not had any reports of failure, warranty claims or injury.

Description of Remedy :

Description of Remedy Program : How do I remedy my S31, R1731, OR R2131 SERIES COOKING STOVE with the Dometic Remedy, Without Cost?

1. Make sure you keep this notice.
2. DO NOT ATTEMPT REPAIR ON YOUR OWN: FOLLOW THE INSTRUCTIONS ABOVE IF YOU SMELL GAS.
3. Whether you experience the "gas smell" or not: Contact any Dometic authorized dealer/service center or call the Dometic Recall Hotline at 888-943-4905 or 574-389-3713. They will direct you to a Service Center to have the remedy installed on your RV or Boat S31, R1731, or R2131 cooking stove so that the leak from this potential defect will not occur in the future.
4. The remedy will be available for field installation at Dometic authorized service centers or participating OEM locations after December 1, 2020 and will be installed at NO COST to you. The Remedy kit consists of gaskets, washers, and thread locking bolts. The Dometic Authorized Service Center will install the remedy for you. This repair will take approximately one (1) hour.
5. DO NOT ATTEMPT TO MAKE THE REPAIR YOURSELF. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CREATE A GAS LEAK OR MAKE A VERY SMALL GAS LEAK THAT YOU CAN SMELL WORSE AND COULD CAUSE SERIOUS INJURY OR DEATH FROM A GAS EVENT.
6. There is a RECALL RESPONSE CARD with each RECALL REMEDY KIT. Make sure that the service center or dealer fills in the 20E071 Cooking Stove Recall Response Card and sends it back to Dometic. The Recall Response Card is already set up with postage for return.

If YOU no longer Own the RV or Boat with the S31, R1731, or R2131 cooking stove:

If you are no longer an owner of an RV or Boat that has an S31, R1731, or R2131 cooking stove, please call us at the Dometic Recall Number 888-943-4905 or 574-389-3713 and tell us the name and address of the new owner, dealer, service center, or whomever you delivered the RV or RV appliance to. We would greatly appreciate you furnishing us with the this information so we can follow through with notification to the subsequent owner.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Braxton Creek will start notifying dealers and retail customers asap.

Planned Dealer Notification Date : JUL 06, 2021 - AUG 09, 2021

Planned Owner Notification Date : JUL 06, 2021 - AUG 31, 2021

* NR - Not Reported