

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5855
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 1, 2021

Subject: N212340735 - Noncompliance Recall
Tire Loading Information Incorrect

Models: 2021 GMC Canyon

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N212340735 today. The total number of U.S. vehicles involved is approximately 7,199. Please see the attached bulletin for details.

The Cargo Carrying Capacity Reduced Labels will be mailed to customers.
DO NOT ORDER LABELS FOR CUSTOMER OWNED VEHICLES.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 2, 2021 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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