GLOBAL SAFETY FIELD INVESTIGATIONS DCS6009 URGENT - DISTRIBUTE IMMEDIATELY

Date: December 17, 2021

Subject: REVISION - N212329840-01 - Safety Recall

Engine Heater Short Circuit Revised Service Procedure

Models: 2017 – 2019 Chevrolet Silverado 2500/3500

2017 - 2019 GMC Sierra 2500/3500

Equipped with 6.6L Diesel Engine (RPO L5P)

To: All General Motors Dealers

This bulletin is being revised to include the procedure to enable the engine-block heater for northern/cold weather areas only. Please discard all previous copies of N212329840.

Important: An initial supply of part 12724955 (HEATER ASM-ENG COOL) and 85590391 (CORD ASM-ENG COOL HTR) will be pre-shipped in a Fair Share Allocation based on all impacted VINS of the Dealers registered in Canada and the following states: Alaska, Colorado, Idaho, Maine, Michigan, Minnesota, Montana, New York, North Dakota, New Hampshire, South Dakota, Vermont, Wisconsin, Wyoming. This pre-shipment starts the week of 12/20/21 and will continue for several weeks. Additional States will be added as GM finishes shipping to Canada and cold weather states and more parts become available. Pre-shipped parts will be charged to dealer's open parts account. All orders placed prior to and during the pre-ship will be cancelled. A quantity limiter may be in effect.

Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs. IVH is the best source for individual VIN inquiries.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS