



MAZDA DEALER EMAIL

August 26, 2021

Attention: Mazda General, Parts and Service Managers

Subject: Launch of Safety Recall 4921G – MY2004–2007 Mazda3 Driver Air Bag Cover Mazda Logo May Shatter – As Parts Not Available

Dear Mazda Dealer Partners,

Mazda Motor Corporation has decided to conduct a Safety Recall impacting MY2004–2007 Mazda3 vehicles. Please see the description, model, year and VIN Ranges below.

Owner Notification:

Vehicles will display in eMDCS as “Preliminary Notification” tomorrow, August 27, 2021 as a sufficient level of parts remain in transit to support a launch. The oldest vehicles in high humidity areas will be opened as parts become available by the end of September, and all vehicles will be in open status by the end of October 2021. Updated communications will be sent as sufficient part levels become available.

If a customer insists on repairing their vehicle, please contact Dealer Recall Help on OneMazda to arrange a repair. As an adequate amount of parts become available orders will be placed using the Limited Parts Ordering screen found on the eMDCS Parts Order Menu.

Subject Vehicles:

Affects 260,915 US and US Territory vehicles

Model	Subject VIN range	Subject production date range
2004-2007 Mazda3	JM1 BK**** 41 100046 - 217952 JM1 BK**** 51 192363 - 350581 JM1 BK**** 61 400001 - 546533 JM1 BK**** 71 600001 - 601664	From July 24, 2003 through June 22, 2006

Concern Outline:

Due to an improper material specification, the plastic Mazda logo may become brittle. Plastic fragments of the shattered logo may hit occupants during a normal air bag deployment in a crash, increasing the possibility of serious injury to occupants.

For all subject vehicles:

Mazda Dealers will replace the driver steering wheel air bag cover with an improved part. There will be no charge for this service to vehicle owners.

Important Safety Notice:

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

Parts and Warranty Information and Repair Procedures will be posted on MGSS once finalized.

For Warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.

Vehicles will display in eMDCS as "Preliminary Notification" by August 27, 2021.

For parts questions, contact the Dealer Assistance Group at (877) 727-6626 Option 2.

For Recall questions please fill out the Dealer Recall Help Form located on OneMazda > Warranty, Recall and Service Tools.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out all campaigns are greatly appreciated.

Protect What is Important to You

Sincerely,
Travis Young
Manager Recalls, Technical Services Division
Mazda North American Operations