

# Part 573 Safety Recall Report

# 21V-494

**Manufacturer Name :** Mazda North American Operations**Submission Date :** AUG 27, 2021**NHTSA Recall No. :** 21V-494**Manufacturer Recall No. :** 4921G**Manufacturer Information :**

Manufacturer Name : Mazda North American Operations

Address : 1025 Connecticut Avenue, NW

Suite 910 Washington DC 20036

Company phone : 800-222-5500

**Population :**

Number of potentially involved : 260,915

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2004-2007 Mazda Mazda3

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : - Recall population determined by the production record of vehicles which may have had the subject air bag module cover installed.

- Similar vehicles not included in this recall were manufactured using a steering wheel with an improved air bag module cover material.

The following is the affected number of vehicles by MY/Make/Model:

MY2004-2007 Mazda Mazda3 built at Mazda Motor Corporation: 260,915 units.

Production Dates : JUN 24, 2003 - JUN 22, 2006

VIN Range 1 : Begin : JM1BK32FX41100046 End : JM1BK343971601663

 Not sequential

VIN Range 2 : Begin : JMZBK14F241100156 End : JMZBK14F241100198

 Not sequential**Description of Defect :**

Description of the Defect : The plastic logo on the steering wheel air bag module cover may shatter and project fragments into the vehicle interior during an air bag deployment.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Plastic fragments of the shattered logo may hit occupants during air bag deployment in a crash, increasing the possibility of serious injury to occupants.

Description of the Cause : Due to an improper material specification, the plastic logo may become brittle over time. In this condition, the logo may shatter during a normal air bag deployment.

Identification of Any Warning that can Occur : There is no prior warning for this defect.

**Involved Components :**

Component Name 1 : Air bag module Cover

Component Description : Air bag module

Component Part Number : BP4K-57K00,BP4S-57K00,BN8P-57K00

**Supplier Identification :****Component Manufacturer**

Name : Autoliv Japan Ltd.

Address : 4F Innotech Bldg.

3-17-6 Shinyokohama Kohoku-ku Yokohama Foreign States 222-8580

Country : Japan

**Chronology :**

please refer the attached file.

**Description of Remedy :**

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to Mazda dealers.  
Dealers will replace the air bag module cover with an improved part. The air bag and inflator will not be replaced. There will be no charge for this service to vehicle owners. Due to the particular nature of this concern, customers would not have been able to incur warrantable costs related to remedying this defect. Therefore, Mazda does not intend to offer a reimbursement plan.

How Remedy Component Differs from Recalled Component : The improved logo on the air bag module cover for the remedy components does not contain polyurethane, so it is not subject to deterioration.

Identify How/When Recall Condition was Corrected in Production : Beginning in June 2006, steering wheel logos were made of a polyester material to improve the logo appearance. The improved logos and are not subject to deterioration, so this material change also corrected the defect.

**Recall Schedule :**

Description of Recall Schedule : Notification to dealers is expected to occur on or before July 7, 2021. Mailing of owner notification letters is expected to be completed on or before August 28, 2021. Due to parts logistics constraints prior to August 28 2021, Guam and Saipan will receive parts available Owner letters while US and Puerto Rico will receive interim "no parts" Owner letters. A phased recall launch is planned for U.S. and Puerto Rico from October 2021 through December 2021 with parts available Owner letters being mailed throughout this time period. Priority will be placed on older model years in areas of high heat and high humidity.

Planned Dealer Notification Date : JUL 07, 2021 - JUL 07, 2021

Planned Owner Notification Date : AUG 25, 2021 - AUG 28, 2021

\* NR - Not Reported