

Part 573 Safety Recall Report

21V-491

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : JUL 06, 2021

NHTSA Recall No. : 21V-491

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Number of potentially involved : 27

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Heartland Pioneer SS171

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The Federal certification label does not have the correct GVWR or axle rating.

Production Dates : FEB 23, 2021 - MAY 28, 2021

VIN Range 1 : Begin : 5SFPB1910ME462557 **End :** 5SFPB191XME464090 ☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Travel Trailers do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : The owner would not know the actual weight of the unit and it could be overloaded due to incorrect axle ratings.

Description of the Cause : The information for the GVWR and axle rating were entered incorrectly into the model table for this model unit.

Identification of Any Warning that can Occur : N/A

Involved Components :

Component Name 1 : VIN tag

Component Description : VIN tag

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

6/24/2021 a visual inspection in the plant determined that the GVWR listed on the VIN tag was incorrect.

6/25/2021 IT confirmed the information listed was incorrect and was a clerical error in the system.

6/28/2021 the safety committee voted by email to issue a recall and send out new VIN tags to owners/dealers.

Description of Remedy :

Description of Remedy Program : The manufacture will send out replacement certification labels.

How Remedy Component Differs from Recalled Component : The weight and axle ratings will be corrected on the new certification labels.

Identify How/When Recall Condition was Corrected in Production : IT changed the GVWR to the correct information for all units built after 6/24/2021

Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : AUG 27, 2021 - AUG 27, 2021

Planned Owner Notification Date : AUG 27, 2021 - AUG 27, 2021

* NR - Not Reported