

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification - Updates Check the Rear Seat Row Seat Belts MY21-22 CLS-Class, G-Class, E-Class, AMG GT-Class (257, 213, 463, 290 platform)	DATE: August 2, 2021

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Check the Rear Seat Row Seat Belts
TBA	21V483	21P2197406	
<p>This is to notify you of a Recall Campaign Update to check the rear seat row seat belts on 4,917 Model Year (“MY”) 2021-2022 CLS-Class, G-Class, E-Class, AMG GT-Class (257, 213, 463, 290 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on August 2, 2021.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY21-22 CLS-Class, AMG GT-Class 4-door, E-Class and G-Class vehicles, the child seat protection of the rear seat belts might not meet current production specifications or fulfill the requirements of FMVSS 208. The child seat protection function automatically retracts and tightens the rear seat belt when using a child restraint system. According to the supplier, due to a geometric deviation on the sensor lever, the child seat protection function could be deactivated earlier than intended. In this case, the static component requirement according to FMVSS 208 S7.1.1.5 may not be met. According to the NHTSA Recall Acknowledgment document sent to Autoliv (21E-052): “A seat belt retractor that does not function as intended can increase the risk of injury during a crash.” When the issue occurs, the customer might notice the error acoustically and haptically, since the typical “rattling” and blocking of the rear seat belt would not be present.</p>		
What We’re Doing	<p>MBUSA is conducting a voluntary recall based on the Defect Information Report submitted by the supplier. An authorized Mercedes-Benz dealer will check and replace, respectively, the rear seat belts on the affected vehicles if necessary.</p>		
Parts	<p>Remedy is not available at this time. An additional notification will be sent once the remedy is available.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2021-2022		
Vehicle Model	CLS-Class, G-Class, E-Class, AMG GT-Class		
Vehicle Populations			
Total Recall Population	4,917		
Total Vehicles in Dealer Inventory	98		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY21-22 CLS-Class, G-Class, E-Class, AMG GT-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s)</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY21-22 CLS-Class, G-Class, E-Class, AMG GT-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		



While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

