



**IMPORTANT SAFETY RECALL**

This Notice Applies to Your Vehicle:

**Write the VIN # here**

Name & Last Name here

Address here

City, State, ZIP here

Country here

Tuesday, June 29, 2021

**From:** Paul Roberts, Head of Research and Development

**RE:** Notice of Recall: **NHTSA 21V477** Incorrect CO/LP Detector

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Inc. is recalling certain model year 2020 to 2021 Roadtrek Zion, Zion SRT, Play and Slumber models built on the Dodge RAM ProMaster Chassis and SS Agile model built on the Mercedes Benz Sprinter chassis manufactured from September 1, 2020, through February 26, 2021. A small number of the incorrect model CO/LP detectors were installed on shipped vehicles. The incorrect detector is marked as "**Safe-T-Alert RV Propane Alarm**" rather than the correct detector which is marked "**Safe-T-Alert RV Carbon Monoxide / Propane Gas Detector**".

If you are receiving this notice, your vehicle was manufactured in the time frame of the installation of the incorrect CO/LP detectors. You are asked to inspect the CO/LP detector installed in their vehicle and to fill out the attached **Corrective Action Completion** form and send it to Roadtrek Inc. If you have the "**Safe-T-Alert RV Propane Alarm**" in your vehicle, Roadtrek Inc. will ship you an additional Carbon Monoxide detector at no cost for you to install in your vehicle.

If you no longer own the vehicle, please inform Roadtrek Inc., of the new owner online at [salesupport@roadtrekinc.com](mailto:salesupport@roadtrekinc.com).

Federal regulations required that any vehicle lessor receiving this call notice must forward a copy of this notice to the lessee within 10 days.

We regret any inconvenience these actions may cause.

If this notification is inadequate, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**ROADTREK INC.**

20 Tyler Street, Cambridge, ON N1T 0E4

Toll Free: 1-888-ROADTREK (762-3873) Phone: 519-745-1160

[www.roadtrek.com](http://www.roadtrek.com)