



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 9, 2021

Paul Roberts
Roadtrek Inc.
20 Tyler St.,
Cambridge 11763

NEF-107MR
21V-477

Subject: Missing Carbon Monoxide Detector

Dear Paul Roberts:

This letter serves to acknowledge Roadtrek Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROADTREK/PLAY/2020-2021
ROADTREK/SLUMBER/2020-2021
ROADTREK/ZION/2020-2021
ROADTREK/ZION SRT/2020-2021

Mfr's Report Date: June 25, 2021

NHTSA Campaign Number: 21V-477

Components:

EQUIPMENT:EMERGENCY:FIRE SUPPRESSION:SMOKE/CO WARNING/ALARM

Potential Number of Units Affected: 128

Problem Description:

Roadtrek Inc. (Roadtrek) is recalling certain 2020-2021 Zion, Zion SRT, Play, and Slumber vehicles. An incorrect gas detector that is missing the carbon monoxide alarm may have been installed.

Consequence:

The presence of carbon monoxide gas may not be detected, increasing the risk of injury or death.

Remedy:

Roadtrek will ship owners a carbon monoxide detector to mount to their vehicle, free of charge. Owner notification letters were mailed on June 29, 2021. Owners may contact Roadtrek customer service at 1-519-745-1160. Roadtrek's number for this recall is 2021-02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



It is our understanding that notification to owners began on June 29, 2021 prior to our review of the owner notification letter. Should it become necessary for Roadtrek to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification."

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Roadtrek Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a long, sweeping flourish at the end.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement