

# Part 573 Safety Recall Report

## 21V-475

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** JUL 20, 2021

**NHTSA Recall No. :** 21V-475

**Manufacturer Recall No. :** 504-1374



### Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

### Population :

Number of potentially involved : 5

Estimated percentage with defect : 100 %

### Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. East to West Entrada Class C Motorhome

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : This affects all vehicles since inception of this new model. The scope was determined using production records.

Production Dates : MAY 27, 2021 - MAY 28, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

### Description of Noncompliance :

Description of the Noncompliance : The federal placard states there are six available safety belt equipped seating positions when in fact there are only four. Additionally this does not comply with FMVSS 120 "Incorrect amount of safety belts for occupants" and FMVSS 567 "Certification"

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : 567 - Certification

Description of the Safety Risk : A consumer may not be aware of the occupancy total, which may lead to certain passengers not having a safety belt secured during transit. In the event of a crash, this could result in injury or death.

Description of the Cause : Data entry error

Identification of Any Warning that can Occur : A consumer may choose to identify where all six of the safety belts are before traveling.

### Involved Components :

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

A-1 On 6/23/2021 During a Corporate Pre Delivery Inspection (PDI), it was found that the federal placard stated that six seatbelts were available for occupants. There are only four available. The same day the Manufacturing Plant contacted Forest River's Office of Corporate Compliance (OCC). It was determined that five vehicles had shipped from the manufacturing plant.

On 6/25/2021, Forest River's Corporate Recall Committee voted to recall.

On July 20, 2021 amended recall to reflect the safety risk and year of chronology clerical error as per NHTSA's request

## Description of Remedy :

Description of Remedy Program : Forest River will provide a new federal placard and labor at no charge to the dealer and consumer.

What is the Forest River Customer Service Phone Number? (574)  
264-6664

How Remedy Component Differs from Recalled Component : The vehicle will now have the correct information on the federal placard stating: Safety belt equipped seating capacity:4

Identify How/When Recall Condition was Corrected in Production : The data entry error was corrected in production on 6/23/2021.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 21, 2021 - JUL 21, 2021

Planned Owner Notification Date : JUL 21, 2021 - JUL 21, 2021

\* NR - Not Reported