# Technical Bulletin



## RECALL CAMPAIGN BULLETIN

Classification: Reference: Date:

RS21-005A NTB21-060A August 24, 2021

## VOLUNTARY SAFETY RECALL CAMPAIGN 2021 ROGUE; REAR SEAT TETHER INSPECTION

This bulletin has been amended. See AMENDMENT HISTORY on the last page.

Discard all previous versions of this bulletin

CAMPAIGN ID #: PC812

**APPLIED VEHICLES:** 2021 Rogue (T33)

Check Service COMM or Dealer Business Systems (DBS) National Service History to confirm campaign eligibility.

#### INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2021 Rogue vehicles, to inspect the rear seat tether restraint and, if necessary, replace the rear seat back assembly. This service will be performed at no charge to the customer for parts or labor.

#### **IDENTIFICATION NUMBER**

Nissan has assigned identification number PC812 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

#### **DEALER RESPONSIBILITY**

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## **SERVICE PROCEDURE**

- 1. Open both rear passenger doors.
- 2. Lower both rear seat backs.



Figure 1

3. Locate the 3 seat back tether wire access holes.

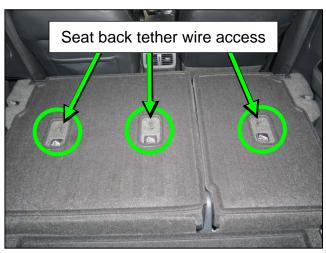


Figure 2

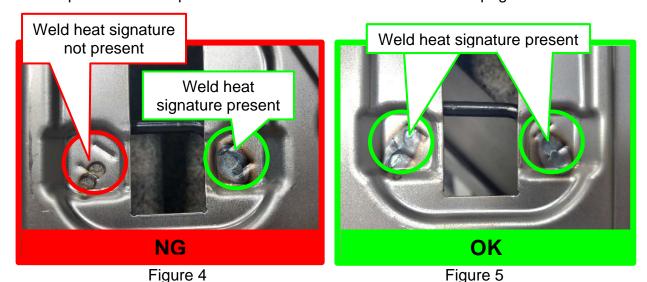
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- 4. Lift the seat back cover at the access hole in order to inspect for the weld heat signature of each tether wire (Figure 3).
  - A flashlight may be needed to inspect for the weld heat signature marking on both sides of the tether wire.



Figure 3

- 5. Inspect both sides of <u>ALL</u> 3 seat back tether wires for a weld heat signature marking.
  - If there is a tether wire that does not have a weld heat signature marking (Figure 4), the inspection result is NG. Proceed to step 6 to replace the affected seat back.
  - If there is a weld heat signature marking on both sides of <u>ALL</u> 3 tether wires (Figure 5), the inspection result is **OK**. Return both rear seats to their upright position and skip to the **CLAIMS INFORMATION** table on page 4.



- 6. Replace the affected seat back assembly.
  - For seat back replacement, refer to the ESM section below.
    - BODY INTERIOR > SEAT > REMOVAL AND INSTALLATION > REAR SEAT
       > Removal and Installation

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#### **PARTS INFORMATION**

DESCRIPTION	PART NUMBER	QUANTITY
BACK ASSY - REAR SEAT, RH (40%)	88600-6RA0A	
	88600-6RA0B	
	88600-6RC1A	1
	88600-6RC1B	As Needed
	88600-6RC2A	
	88600-6RC2B	
BACK ASSY - REAR SEAT, LH (60%)	88650-6RA0A	
	88650-6RA0B	
	88650-6RC1A	1
	88650-6RC1B	As Needed
	88650-6RC2A	
	88650-6RC2B	

NOTE: Look up the correct part number in EPC using the VIN.

### **CLAIMS INFORMATION**

## Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC812	Inspect Rear Seats – OK Condition	PC8120	0.2
	Inspect Rear Seats and Replace Either the Left or Right Side Seat Back Assembly		0.8
	Inspect Rear Seats and Replace Both the Left and Right Side Seat Back Assembly	PC8122	1.5

## **AMENDMENT HISTORY**

PUBLISHED DATE	REFERENCE	DESCRIPTION
June 29, 2021	NTB21-060	Original bulletin published
August 24, 2021	NTB21-060A	PARTS INFORMATION updated

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