



SAFETY RECALL

CAMPAIGN BULLETIN

Second Row Seat LATCH Tethers Voluntary Safety Recall Campaign

Reference: PC812

Date: August 25, 2021

Attention: Dealer Principal, Sales, Service & Parts Managers

UPDATE August 25, 2021
Please discard earlier versions of this bulletin.

The announcement from June 30, 2021 has been revised to include the following:

- The parts restriction will be removed and dealers can order parts, as needed, via normal ordering process **beginning September 17, 2021.**
 - Parts on order in DBS will be fulfilled.
- Campaign repair bulletin NTB21-060 has been updated to include additional parts Information.

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2021 Rogue (T33)	47,098	4,452	June 30, 2021	YES

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) and Transport Canada that it is recalling certain MY2021 Nissan Rogue vehicles in the USA and Canada to inspect the upper tether wires of the Lower Anchors and Tethers for Children (LATCH) system and replace, if necessary, the second row rear seat backs.

Due to a supplier manufacturing concern that has since been corrected, the LATCH tether wires on the second row rear seat backs may have an insufficient weld condition to the seat back frame. In this condition, the second row upper tether wires may bend or move when a pull force is applied and may not meet the regulatory requirements of FMVSS No. 225. Because of the unintended movement of the wire, a child seat tether may unlatch from the seat back, increasing the risk of injury during a sudden stop or crash.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

******* What Dealers Should Do *******

1. Verify campaign applicability using Service Comm or DBS National Service History – Open Campaign I.D. **PC812.**

- New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Dealers **must not sell, lease trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
 3. Dealers should use **NTB21-060** to correct any vehicles subject to this campaign.
 4. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

***** Release Schedule *****

Parts

If inspection results indicate that parts replacement is needed, parts may be ordered via DBS. Parts may be ordered via normal process beginning September 17, 2021.

- Parts currently on order in DBS will be fulfilled.
- Order only the required part, **do not** use the “add by campaign” function (which will order one of all possible parts)

Description	Part Number	Quantity
BACK ASSY – REAR SEAT (40%)	88600-6RA0A	1 As Needed
	88600-6RA0B	
	88600-6RC1A	
	88600-6RC1B	
	88600-6RC2A	
	88600-6RC2B	
BACK ASSY – REAR SEAT (60%)	88650-6RA0A	
	88650-6RA0B	
	88650-6RC1A	
	88650-6RC1B	
	88650-6RC2A	
	88650-6RC2B	

****For VIN specific parts information, refer to the Electronic Parts Catalogue (EPC).**

NOTE: Nissan anticipates a low number of affected vehicles will require replacement.

Parts replaced under this activity will be placed on parts collection. Parts requested are VIN and repair order specific. It is important for dealers to return parts applicable to the VIN and repair order identified.

Repair

- NTB21-060

**Owner
Notification**

Nissan began sending notifications to owners of all potentially affected vehicles in late **July 2021** via U.S. Mail.

******* Dealer Responsibility *******

It is the dealer's responsibility to check Service Comm or DBS National Service History Open Campaign using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

Frequently Asked Questions (FAQ):**Q. Is this a Stop Sale?**

A. Yes.

Q. What is the reason for this safety recall?

A. Due to a supplier manufacturing concern that has since been corrected, the Top Tether Anchors of the LATCH system on the second row rear seat backs may have an insufficient weld condition to the seat back frame. In this condition, the second row Top Tether Anchors may bend or move when a pull force is applied and may not meet the regulatory requirements of FMVSS No. 225.

Q. What is the possible effect of the condition?

A. If this condition occurs, the second row Top Tether Anchors may bend or move when a pull force is applied. Because of the unintended movement of the anchor, a child seat tether may unlatch from the seat back, increasing the risk of injury during a sudden stop or crash.

Q. What will be the corrective action?

A. Dealers will inspect the LATCH Top Tether Anchor welds and replace, if necessary, the second row rear seat backs.

Q. How long will the corrective action take?

A. The inspection should take less than one (1) hour to complete; however, if seat replacement is necessary the repair could take up to three (3) hours. The dealer may require the vehicle for a longer period of time based upon the dealer's work schedule.

Q. When will vehicle owners be notified?

A. Nissan began sending notifications to owners of all potentially affected vehicles in late **July 2021** via U.S. Mail.

Q. Is my vehicle safe to drive?

A. This issue concerns use of a child seat in the second row. If you are using, or will install, a child seat using the LATCH Top Tether Anchors in the second row, contact your local Nissan dealer for immediate inspection before using the child seat.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Is there any charge for this repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Are parts readily available?

A. Parts are currently on restriction and may be ordered, if needed, via DBS.

NOTE: Nissan anticipates a low number of affected vehicles will require parts replacement.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. **If inspection results indicate that parts replacement is needed**, and parts need to be ordered, rental is available.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$280 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain MY2021 Rogue vehicles manufactured in Smyrna, Tennessee between September 23, 2020 and April 20, 2021 are affected.

Revision History:

Date	Announcement	Purpose
June 30, 2021	Voluntary Safety Recall Campaign	New campaign announcement
August 25, 2021	REVISION 1	Parts restriction timing and updated campaign bulletin