

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5840  
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 24, 2021

Subject: N212340220 - Safety Recall  
Incorrect SDM Calibration May Affect Timing or Level of Airbag  
Deployment

Models: 2021 Buick Enclave  
2021 Chevrolet Traverse

To: All General Motors Dealers

General Motors is releasing Safety Recall N212340220 today. The total number of U.S. vehicles involved is approximately 6. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin mid-July, 2021.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated June 25, 2021 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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