

AUDI DEALER COMMUNICATION

Advance Notice - Safety Recall 69CJ / DRIVER FRONT AIRBAG INFLATOR

This notice is for:

- ✓ Dealer Principal
- ✓ Service Manager
- ✓ Warranty Administrator

- ✓ General Manager
- ✓ Parts Manager✓ Service Advisor
- ✓ Technicians

✓ Sales Managers

July 01, 2021

Issue:

Date:

Exposure to moisture over time could cause the driver front airbag to not inflate properly in a crash, increasing the risk of injury.

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2000	2002	A4	42,683
USA	2000	2002	S4	11,784
USA	2000	2001	TT COUPE	3,167
USA	2000	2001	TT ROADSTER	5,178
CAN	2000	2001	A4	4,339
CAN	2000	2002	S4	844
CAN	2000	2001	TT COUPE	255
CAN	2001	2001	TT ROADSTER	304

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 69CJ DLR ADV