



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 28, 2021

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107SS
21V-470

Subject: Air Bag Inflators May Underinflate Bag

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/2000-2002
AUDI/S4/2000-2002
AUDI/TT/2000-2001

Mfr's Report Date: June 23, 2021

NHTSA Campaign Number: 21V-470

Components:

AIR BAGS:FRONTAL:DRIVER SIDE:INFLATOR MODULE

Potential Number of Units Affected: 62,812

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2000-2001 Audi TT Coupe, TT Roadster, 2000-2002 A4, and S4 vehicles equipped with Non-Azide Driver Air Bag Inflators (NADI) that do not contain phase stabilized ammonium nitrate (PSAN) propellant. Due to a manufacturing issue, the NADI inflators may absorb moisture, possibly causing the air bag to deploy improperly in the event of a crash.

Consequence:

In the event of a crash necessitating air bag deployment, the air bag may not properly protect the occupant, increasing the risk of serious injury or death.

Remedy:

Dealers will replace the driver frontal airbag inflator with an alternative inflator, free of charge. Owner notification letters are expected to be mailed August 20, 2021. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 69CJ.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement