



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 8, 2021

Mr. Bill Nicolle
Compliance Officer
Daimler Coaches North America
160 Base Road
Oriskany, NY 13424-0748

NEF-107MR
21V-469

Subject: Engine Compartment Flap May Detach

Dear Mr. Nicolle:

This letter serves to acknowledge Daimler Coaches North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S407/2012-2019
SETRA/S417/2009-2020

Mfr's Report Date: June 23, 2021

NHTSA Campaign Number: 21V-469

Components:

STRUCTURE:BODY:HOOD:HINGE AND ATTACHMENTS

Potential Number of Units Affected: 530

Problem Description:

Daimler Coaches North America (Daimler Coaches) is recalling certain 2009-2020 Setra S417 and 2012-2019 Setra S407 vehicles. The hinge on the engine compartment flap may crack, which could result in the flap detaching from the vehicle.

Consequence:

A detached engine compartment flap can become a road hazard, and increase the risk of a crash.

Remedy:

Dealers will attach a restraining tether to the engine compartment flap, free of charge. Owner notification letters are expected to be mailed on August 16, 2021. Owners may contact Daimler Coaches' customer service at 1-416-624-3558. Daimler Coaches' number for this recall is TI#: 75.00U21166A.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the engine compartment flap hinge. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

We have received Daimler Coaches' proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Coaches North America's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement