



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 29, 2021

Mr. Tom Hahn  
President  
Trailstar International Inc  
20700 Harrisburg-Westville Rd  
Alliance, OH 44601

NEF-107MR  
21V-463

**Subject:** Steering Arm May Detach

Dear Mr. Hahn:

This letter serves to acknowledge Trailstar International Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRAILSTAR/DUMP TRAILER/2017-2019

**Mfr's Report Date:** June 18, 2021

**NHTSA Campaign Number:** 21V-463

**Components:**

STEERING  
STEERING:LINKAGES:KNUCKLE:SPINDLE:ARM

**Potential Number of Units Affected:** 3

**Problem Description:**

Trailstar International Inc. (Trailstar) is recalling certain 2017-2019 International Dump trailers equipped with Ingersoll Smart-Steer self steer axles. The steering arm may detach from the steering knuckle during certain low-speed, high-side loading maneuvers.

**Consequence:**

A detached steering arm may cause a loss of steering control. In addition, attachment hardware may fall and become a road hazard. Both of these scenarios can increase the risk of a crash.

**Remedy:**

Dealers will inspect the steer arm and apply welds, free of charge. Owner notification letters are expected to be mailed August 19, 2021. Owners may contact Trailstar customer service at 330-821-9900.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

We note that your report states that Trailstar believes that this matter does not have a safety risk. In our view, this statement has no force or effect in terms of Trailstar's obligation to undertake and complete the recall, and NHTSA does not agree with it.


Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Trailstar International Inc's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement