



**RECREATIONAL
VEHICLES**

985 North 900 West
Shipshewana, IN 46565

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a defect which relates to motor vehicle safety exists in certain 2021 Connect C272FK trailers. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Recreational Vehicle Safety Recall Notice

Safety Recall: 21V-460
Safety Advisory: KZ-2021-04
June 21, 2021

**Reason for
this recall**

The vehicles subject to this recall were built with too little tongue weight. Too little tongue weight affects how your trailer tows and may make towing difficult which could result in the loss of control which may result in an increased risk of crash, property damage or personal injury which may lead to death.

**What we
will do**

The remedy is to add tongue weight. The repair should take approximately four hours to complete. This repair will be done at no cost to you.

**What we need
you to do**

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **KZRV Warranty/Service Department** by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, **or** by phone at (800)768-4016 ext. 154 or 153. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZRV by contacting the **KZRV Warranty/Service Department**.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZRV, LP

Delbert Miller
Vice President Corporate
cc: National Highway Traffic Safety Administration (NHTSA)

