OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-460

Manufacturer Name: KZRV, L.P.
Submission Date: JUN 18, 2021
NHTSA Recall No.: 21V-460
Manufacturer Recall No.: KZ_2021-04



Manufacturer Information:

Manufacturer Name: KZRV, L.P.

Address: 0985 N 900W

Shipshewana IN 46565

Company phone: 800-768-4016x154/153

Population:

Number of potentially involved : 74 Estimated percentage with defect : 100 %

Vehicle Information:

Vehicle 1: 2021-2021 KZ RV Connect

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Tongue weight of the affected units are too light which subsequently makes the trailer

difficult to tow.

Production Dates: AUG 26, 2020 - FEB 24, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect:

Description of the Defect: Tongue weight is too low which effects the towing stability of the trailer.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Units could be unstable when towing at highway speeds. This could cause the

driver to lose control of the tow vehicle which may result in a crash.

Description of the Cause : Engineering error.

Identification of Any Warning None.

that can Occur:

Involved Components:

Component Name 1: Frame

Component Description: Tongue portion of the frame

Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

4-22-2021 - Notification from a dealer of a consumer reporting poor towing characteristics of a C272FK. Engineering initiates review of weights for this model. Review progresses to include analysis of optional equipment.

5-14-2021 - Additional complaint received on this floorplan. Investigation moves to recovering an unsold product and has it returned to the factory for testing.

6-1-2021 - C272FK exemplar unit arrives at the factory and testing is performed. Testing includes multiple options and various tow vehicles.

6-8-2021 - Additional complaint received from dealer.

6-10-2021 - Research completed and at risk units identified. Issue placed on safety committee agenda.

6-11-2021 - Safety Committee recommends to issue a recall of at risk units.

Description of Remedy:

Description of Remedy Program: Increase the tongue weight by either adding additional weight to the

tongue or moving the axles on the affected trailers.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition The particular floor plan was modified by moving the axels back resulting

was Corrected in Production: in an increase in tongue weight.

Recall Schedule:

Description of Recall Schedule: KZ will notify the dealers and owners of these recreational vehicles by

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letter. A final copy of the owner letter and dealer repair instructions will

be provided to NHTSA.

Planned Dealer Notification Date : AUG 13, 2021 - AUG 13, 2021 Planned Owner Notification Date : AUG 13, 2021 - AUG 13, 2021

* NR - Not Reported