OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-454

Manufacturer Name: Temsa

Submission Date: JUN 25, 2021 **NHTSA Recall No.:** 21V-454

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Temsa

Address: Temsa North America

404 Zell Drive Orlando FL 32824

Company phone: 8336283672

Population:

Number of potentially involved : 295 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2014-2020 TEMSA TS45

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : DIESEL

Descriptive Information: Buses with stainless steel monocoque structure. The recall population was

determined based on production records

Production Dates: NOV 01, 2013 - NOV 29, 2019

VIN Range 1: Begin: NLTEJXU88F1000002 End: NLTEJXM82L1000315 ✓ Not sequential

Description of Noncompliance:

Description of the The external release handle wires may be broken when force is applied, due to

Noncompliance: the rusting possibility on the wire.

FMVSS 1: 217 - Bus emergency exits and window retention and release

FMVSS 2: NR

Description of the Safety Risk: In the event of an emergency, the external handle wire may be broken and

would make it more difficult to access the passenger compartment of the vehicle, which could result difficulty in rescue and delay on the treatment

Description of the Cause: The external handle wire may be rusted because of material selection.

Identification of Any Warning Rusted wire of external release handle of roof exit

that can Occur:

Involved Components:

Component Name 1: Asil Çelik Halat Tic. A.Ş.

Component Description: Old Wires

Component Part Number: RP229100-12Y

Component Name 2: Asil Çelik Halat Tic. A.Ş.

Component Description: Old clips

Component Part Number: RP229100-13Y

Supplier Identification:

Component Manufacturer

Name: Umutpar Oto Yan Sanayi Ltd. Şti. Address: K.Balikli Mh. 3. Caglar Sok. No.7

Osmangazi Bursa Foreign States 16250

Country: Turkey

Chronology:

On February 27th, 2021 TEMSA was informed that on one TS45 vehicle the external handle wire of roof exit was rusted.

Temsa reviewed the design and the production records. After the evaluation, the population of the affected TS45 vehicles have been determined.

On June 14th, 2021 based upon the results of the evaluation, TEMSA made a decision to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported

Description of Remedy:

Description of Remedy Program: A technical service bulletin will be submitted; the old wire will be replaced

with stainless steel wire

How Remedy Component Differs NR

from Recalled Component:

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Identify How/When Recall Condition The wires of external handle of vehicles in the production will be replaced was Corrected in Production: with the new solution.

Recall Schedule:

Description of Recall Schedule: Temsa will send notifications to customers after receiving approval by

NHTSA for Temsa's draft customer notification letter.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: JUN 30, 2021 - AUG 12, 2021

* NR - Not Reported