LP outside cooktop connection <u>Description</u>

It has been decided on certain 2021 Mallard, 2020-2021 North Trail, 2021 Trail Runner, & 2020-2021 Wilderness travel trailers the outside cooktop LP connection could be loose. This could lead to an increased risk of injury, fire, and/or damage to property

Inspection & Repair

- Open outside kitchen baggage door and pull out the outside cooktop. (See pictures below)
 - a. If the unit has the **two burner cooktop** you will need to perform the following steps to check the LP connection.
 - b. Remove the two screws located on either side of the cooktop and the two burner knobs on the stove. Lift off the top of the cooktop and set to the side.
 - c. Remove the two screws located on either side of the heat shield.
 - d. Use two ¾" wrenches, one on the fitting connected to the stove and one on LP line to tighten the LP line on the cooktop.
 - e. Once tight reinstall the heat shield and cooktop cover/knobs.
 - f. Connect the LP line to the quick connect and open the valve.
 - g. Perform LP drop test to ensure there are no leaks.
- If the unit has the **Griddle** you will need to perform the following steps to check the LP connection.
 - a. Open the outside kitchen baggage door and pull out the outside griddle. (See pictures below)
 - b. Locate the griddle regulator on the back of the griddle.
 - c. Use a 5/8" & 3/4" wrench to tighten the LP connection.
 - d. Once tight connect the LP line to the quick connect and open the valve.
 - e. Perform LP drop test to ensure there are no leaks.

Parts

0384759 : Recall - Kit - 99.01.59 - Cooktop P-Clamp - 21v453

Like components can be used from shop supplies instead of ordering recall kit if dealer/service center have them available.





Warranty

File Recall Repair warranty claim using warranty code 99.01.59 (B), for .6 hours. *** No Pictures required***

Cooktop

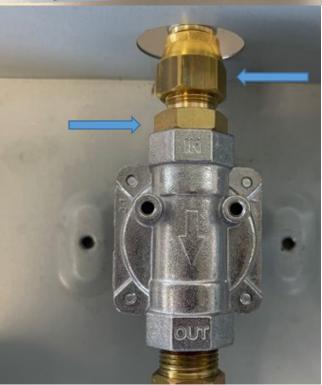


Remove the screws from the top of cooktop using a screw driver.

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Remove the screws from the shield using a screw driver.

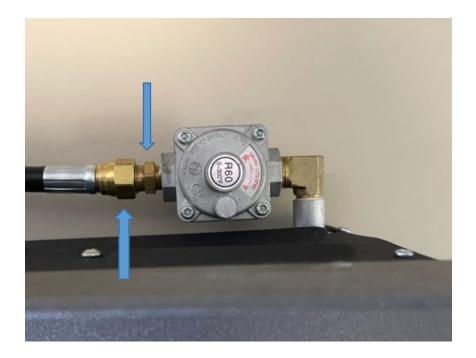


Use a ¾" and 5/8" wrench to tighten the LP connection.

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RECALL SERVICE BULLETIN

Griddle



Use a ³/₄" and 5/8" wrench to tighten the LP connection.

For the cooktop & griddle there needs to be a rubberized P-clamp installed to ensure the LP line does not kink. See attached photos showing the clamp installation. (If the unit already has the P-clamp in place there does not need to be another one added)



Please refer all questions and authorization requests to Heartland Dealer Services Department 877-262-8032