



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 23, 2021

Mr. Bryce Frankenberger
Compliance Manager
Heartland Recreational Vehicles, LLC
2831 Dexter Drive
Elkhart, IN 46514

NEF-107KL
21V-453

Subject: Outside Cooktop Gas Lines Not Tightened Properly

Dear Mr. Frankenberger:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEARTLAND/MALLARD/2021
HEARTLAND/NORTH TRAIL/2020-2021
HEARTLAND/TRAIL RUNNER/2021
HEARTLAND/WILDERNESS/2021

Mfr's Report Date: June 17, 2021

NHTSA Campaign Number: 21V-453

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP
EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS:LINES AND FITTINGS

Potential Number of Units Affected: 2,486

Problem Description:

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2021 Mallard, Wilderness, Trail Runner and 2020-2021 North Trail trailers. The LP gas lines may not have been tightened properly on the outside cooktops, which could result in a gas leak.

Consequence:

A gas leak can increase the risk of a fire.

Remedy:

Dealers will inspect and tighten the LP gas lines, and test the propane system for leaks, free of charge. Owner notification letters are expected to be mailed August 17, 2021. Owners may contact Heartland customer service at 1-877-262-8032.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received Heartland's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Heartland Recreational Vehicles, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement