



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 22, 2021

Mr. Fred Imundo  
Compliance Coordinator  
Navistar, Inc.  
2701 Navistar Dr.  
Lisle, IL 60532

NEF-107MR  
21V-450

**Subject:** Lack of Emergency Exits/FMVSS 217

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IC BUS/CE/2014, 2019, 2022

**Mfr's Report Date:** June 15, 2021

**NHTSA Campaign Number:** 21V-450

**Components:**

STRUCTURE:EMERGENCY:ESCAPE/EGRESS/EXIT

**Potential Number of Units Affected:** 33

**Problem Description:**

Navistar, Inc. (Navistar) is recalling certain 2014 IC Bus CE, 2019 IC Bus CE, and 2022 IC Bus CE school buses. These buses are not equipped with enough emergency exits. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 217, "Bus Emergency Exits and Window Retention and Release."

**Consequence:**

A lack of emergency exits can delay passengers from exiting the vehicle during an emergency, increasing their risk of injury.

**Remedy:**

Dealers will install two additional emergency exit windows, free of charge. Owner notification letters are expected to be mailed August 6, 2021. Owners may contact Navistar customer service at 1-800-448-7825. Navistar's number for this recall is 21506.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Navistar, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement