

# Part 573 Safety Recall Report

# 21V-446

**Manufacturer Name :** Rossmonster Vans LLC**Submission Date :** JUL 28, 2021**NHTSA Recall No. :** 21V-446**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Rossmonster Vans LLC

Address : 611 2nd Ave.

Longmont CO 80501

Company phone : 2950623

**Population :**

Number of potentially involved : 2

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2018 RAM PROMASTER

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Dometic determined that a gas leak could occur in the R1731 stove that was installed in this unit. This stove was installed in the RV.

Production Dates : NOV 18, 2019 - DEC 20, 2019

VIN Range 1 : Begin : 3C6URVJG4JE114647 End : 3C6URVJG4JE114647  Not sequential

Vehicle 2 : 2018-2018 Ram PROMASTER

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Dometic determined that a gas leak could occur in the R1731 stove that was installed in this unit. This stove was installed in the RV.

Production Dates : MAR 09, 2020 - MAR 27, 2020

VIN Range 1 : Begin : 3C6URVJG5JE146118 End : 3C6URVJG5JE146118  Not sequential

**Description of Defect :**

Description of the Defect : R1731 or R2131 or S31 “cooking stove” a gas leak may occur at the joint between the gas saddle valve for the burners and the manifold under the burner surface. Although, this is located inside the “cooking stove” enclosure we have had multiple complaints of “gas smell” and one incident where the piezo igniter and one control knob was distorted by the temperature rise within that enclosure. Our data indicates, and Dometic believes that these leaks are a result of field adjustment and overtightening of securement bolt for the saddle valve to manifold connection. Nevertheless, Dometic is addressing this by initiating a recall and applying a remedy to this population of R1731, R2131 and S31 “cooking stoves”.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Smell gas and/or experience excess heat in the stove causing issues with the control knob. There may also be a risk of fire.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : R1731 Cooking Stove

Component Description : Cooking STove

Component Part Number : R1731

**Supplier Identification :****Component Manufacturer**

Name : Dometic Corporation

Address : 5155 Verdant Dr.

Elkhart Indiana 46516

Country : United States

**Chronology :**

Rossmosnter Vans purchased stoves from Dometic Corporation. Dometic found a defect in the stove and notified Rossmosnter Vans that there was a defect. The letter notifying Rossmosnter Vans of the recall was received on 6/3/2021. The findings published by Dometic and the receipt of the letter was the principal event that prompted Rossmosnter Vans to file the recall report with the NHTSA on 6/14/2021. There were two Rossmosnter vehicles involved in this recall. One was serviced and remedied on 6/14/2021. There have been no reports of injury or death.

**Description of Remedy :**

Description of Remedy Program : Dometic will send out a remedy kit free of charge. The remedy will consist of 1) instructions 2) remedy kit 3) Recall Response Card to be filled out and returned at the time of remedy application. Again, Dometic is supplying this recall remedy at no charge.

How Remedy Component Differs from Recalled Component : The remedy kit provides new parts that need to be replaced.

Identify How/When Recall Condition was Corrected in Production : The issue was corrected in production on July 9th, 2020.

**Recall Schedule :**

Description of Recall Schedule : Both vehicles that included the stoves in question will be notified immediately. Service appoints will be available to customers at their convenience.

Planned Dealer Notification Date : JUL 01, 2021 - JUL 02, 2021

Planned Owner Notification Date : JUL 01, 2021 - NOV 01, 2021

\* NR - Not Reported