

# Part 573 Safety Recall Report

## 21V-443

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUN 11, 2021**NHTSA Recall No. :** 21V-443**Manufacturer Recall No. :** 51-1359**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 289

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2021-2021 Forest River Inc. Salem and Wildwood Fifth Wheel and Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

**Descriptive Information :** The scope was determined by using a Product Change Notice (PCN) in which the manufacturing plants' Purchasing Department had recorded the use of the clearance lamps from Command Electronics as a substitute when the Original vendor Optronics ran out of lamps and the manufacturing plant had to find a substitute vendor for a short period.

Vehicle 1: 2021 Salem Travel Trailer

Vehicle 2: 2021 Salem Fifth Wheel

Vehicle 3: 2021 Wildwood Travel Trailer

Vehicle 4: 2021 Wildwood Fifth Wheel

Models: See Attached Spreadsheet for list of models

Production Dates : APR 30, 2021 - JUN 04, 2021

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Defect :**

**Description of the Defect :** The driver and passenger side clearance lamps (amber and red) fail to meet F/CMVSS 108 for lens reflectivity.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

**Description of the Safety Risk :** Without proper reflectivity of the side clearance lamps, the length of the trailer may not be visible to other vehicle operators, which may cause a crash, property damage or injury.

**Description of the Cause :** The manufacturing plant purchased lamps that do not F/CMVSS 108 reflectivity requirements.

Identification of Any Warning None  
that can Occur :

### Involved Components :

Component Name 1 : Amber Clearance Lamp

Component Description : Amber Clearance Lamp

Component Part Number : 003-19A

Component Name 2 : Red Clearance Lamp

Component Description : Red Clearance Lamp

Component Part Number : 003-19R

### Supplier Identification :

#### Component Manufacturer

Name : Command Electronics

Address : 15670 Morris Industrial Dr.  
Schoolcraft Michigan 49087

Country : United States

### Chronology :

On June 1, 2021, Forest River's Office of Corporate Compliance ("OCC") was contacted by the Salem & Wildwood manufacturing division, which indicated that the side amber and red clearance lamps may not meet the F/CMVSS 108 Reflectivity requirements. An investigation was started into the matter.

On June 8, 2021, OCC contacted Command Electronics and they confirmed that the lenses were not reflective.

On June 11, 2021, Forest Rivers Corporate Safety Committee voted to recall the affected vehicles.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the consumer and Dealer. An authorized Forest River Dealer or Service Center will need to perform the remedy, which will include adding a Reflex Sticker to both the amber and red clearance lamps.

What is the Forest River Customer Service Phone Number? (574)  
534-3167

How Remedy Component Differs from Recalled Component :  
Recalled Component:  
003-19A - Amber Clearance Lamp  
003-19R - Red Clearance Lamp

The vehicle will now be equipped with a Reflex Sticker, which will comply with F/CMVSS 108  
Amber Reflex Sticker: RT10AB  
Red Reflex Sticker: RT10RB

Identify How/When Recall Condition was Corrected in Production : The concern was corrected in production and all vehicles in Forest River control the week of June 7, 2021.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 20, 2021 - JUL 20, 2021

Planned Owner Notification Date : JUL 20, 2021 - JUL 20, 2021

\* NR - Not Reported