

Part 573 Safety Recall Report

21V-442

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 11, 2021

NHTSA Recall No. : 21V-442

Manufacturer Recall No. : 77-1361



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 42

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. IBEX Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was identified using production records of the last run of the IBEX make of vehicles. Vehicles manufactured prior to these IBEX vehicles had been still in the manufacturing plant yard and were checked for the shackle nuts. This inspection of the yard identified what IBEX vehicles were shipped and potentially affected.

2021	IBEX Travel Trailer	BXT20BHS	25
2021	IBEX Travel Trailer	BXT20BHS-W	9
2021	IBEX Travel Trailer	BXT23RLDS	8
Grand Total			42

Production Dates : MAY 19, 2021 - JUN 02, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The shackle nuts may not be tight. This condition can allow the shackle nuts to rotate off the shackle bolt.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Insufficient tightening of the shackle nuts may cause the axle/suspension to detach from the vehicle which may cause loss of vehicle control which may lead to a crash, property damage, personal injury or death.

Description of the Cause : Manufacturing did not apply sufficient tightening of the shackle nuts.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Shackle Nut

Component Description : Shackle Nut

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 3, 2021, the dealership pre-delivery inspection team contacted the manufacturing plant. The manufacturing plant locked down their yard, inspected, and remedied all vehicles as needed.

On June 7, 2021, the manufacturing plant was able to determine that vehicles of this same model had in fact shipped.

On June 8, 2021, the manufacturing plant contacted Forest Rivers Office of Corporate Compliance (OCC) and an investigation was opened.

On June 11, 2021, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the Consumer and Dealer. An Authorized Forest River Dealer or Service Center will need to perform the remedy to ensure the shackle bolts are properly tightened.

What is the Forest River Customer Service Phone Number? (574)
642-3119

How Remedy Component Differs from Recalled Component : The shackle nut is part of an A/P kit. The Shackle Nut will now be properly tightened.
Part Number N/A

Identify How/When Recall Condition was Corrected in Production : On June 3, 2021 the dealership pre-delivery inspection team contacted the manufacturing plant. The manufacturing plant locked down their yard, inspected, and remedied all vehicles as needed.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 20, 2021 - JUL 20, 2021

Planned Owner Notification Date : JUL 20, 2021 - JUL 20, 2021

* NR - Not Reported