INTERACTIVE NETWORK

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| Sent on | 06 | 05 | 2021 | Expire | s on 08 | 23 | 2021 | | | |
|---------|---|----|------|--------|----------------|----|------|--|--|--|
| From | Brad Ortloff, Manager of Auto Campaigns and Recalls | | | | | | | | | |
| Subject | EXPANSION -Stop Sale/Safety Recall: 2022 Odyssey Second Row Outer Seats | | | | | | | | | |

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: EXPANSION - Stop Sale/Safety Recall: 2022 Odyssey Second Row Outer Seats

On May 29, 2021, American Honda announced a STOP SALE and safety recall for a small number of 2022 Odyssey vehicles. The second row outer seat(s) rail may have been damaged during assembly causing the seat(s) to remain unlatched. Unlatched seat(s) can move unexpectedly under certain braking conditions which can increase the risk of injury.

Today, June 5, 2021, American Honda will be expanding this recall to include approximately 143 additional units. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in **your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

SERVICE BULLETIN

Placeholder service bulletin 21-056, *Safety Recall: 2022 Odyssey Second Row Outer Seats* has beenposted to the Service Information System (SIS) as of May 29, 2021.

REPAIR, PARTS and TOOLS

Repair procedures, parts, and tools are not available at this time. Vehicles must remain on STOP SALE until a remedy service bulletin becomes available.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by middle of July.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.