

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 21, 2021

Troy Niswonger Starcraft RV 903 South Main Street Middlebury, IN 46540 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL 21V-431

Subject: Propane Regulator May Fail and Cause Fire

Dear Troy Niswonger:

This letter serves to acknowledge Starcraft RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARCRAFT/AR-ONE MAXX/2017
STARCRAFT/AUTUMN RIDGE/2017-2019
STARCRAFT/AUTUMN RIDGE OUTFITTER/2018-2021
STARCRAFT/AVALON/2018-2019
STARCRAFT/GPS/2018-2019
STARCRAFT/LAUNCH OUTFITTER/2018-2019
STARCRAFT/LAUNCH ULTRA LITE/2017-2019
STARCRAFT/MOSSY OAK/2019-2020
STARCRAFT/MOSSY OAK LITE/2019
STARCRAFT/MOSSY OAK ULTRA LITE/2019-2020
STARCRAFT/SOLSTICE/2017-2018
STARCRAFT/SUPER LITE/2019-2021
STARCRAFT/TELLURIDE/2018-2020
STARCRAFT/TRAVEL STAR/2017

Mfr's Report Date: June 4, 2021

NHTSA Campaign Number: 21V-431

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS

Potential Number of Units Affected: 11.853

Problem Description:

Starcraft RV (Starcraft) is recalling certain 2017 Starcraft AR-One MAXX, Autumn Ridge SCS, Travel Star EXP, 2018-2021 Autumn Ridge Outfitter, 2017-2019 Autumn Ridge, Launch Ultra Lite, 2018-2019 Avalon, GPS, Launch Outfitter, 2019 Mossy Oak Lite, 2019-2020 Mossy Oak, Mossy Oak Ultra Lite, 2018 Solstice, 2017-2018 Solstice Super Lite, 2018-2020 Telluride, and 2019-2021 Super Lite travel trailers and fifth wheels equipped with a Winntec model 6020 two-stage propane regulator. The regulator may fail, causing an increase in propane pressure.



Consequence:

Increased propane pressure can enlarge the flames in gas appliances, increasing the risk of a fire.

Remedy:

Dealers will replace the regulator and test the propane system for leaks, free of charge. Owner notification letters are expected to be mailed August 3, 2021. Owners may contact Starcraft RV customer service at 1-800-945-4787.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Starcraft RV's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

