

Keystone RV Company

1/18/22

SAFETY ADVISORY # 21-413

Winntec Propane Regulators

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, hot water heater, furnace and refrigerator.

Models Included:

| Year | Model | Serial Number Ranges |
|-------------|----------------------------------|--|
| 2019 - 2020 | Bullet – All West Coast Models | KX433341 - KX435913 LX430091 - LX434656 |
| 2019 - 2020 | Hideout – All West Coast Models | KN244976 - KN249277 LN240026 - LN246715 |
| 2019 - 2020 | Passport – All West Coast Models | KX412668 - KX415258 LX410000 - LX414879 |
| 2019 - 2020 | Sprinter – All Models | K1530649 - K1532516 L1530000 - L1532758 |

Parts Required: 1 – KRV # 424123 Regulator - Kit - Auto Change Over - w/2-12" Pigtails
(Please order box qty of 10 or more – *no VIN required. Part number shipped will vary depending on supply available.*)

Tools Required: - Open-end wrenches to replace regulator

PLEASE NOTE: Regulator date code is required for the claim. See Figure 1.

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to inspect the date code, see Figure 1. If the date code is 18 XX, 19 XX, 20 XX, OR 21 XX replace the existing Winntec propane regulator with a new regulator, the regulator date code is required for the claim. See Figure 1.

PLEASE NOTE: Depending on part availability you may receive different brand of regulator than what is listed, with or without hoses. If a regulator is received without hoses it is acceptable to use the original hoses.

Approved Replacement Regulators From Stock or Local Purchase

Fairview GR-9984



TPA ACR6/Flame King



Marshall Excelsior MEGR-253



Cavagna 52-A-890



JR Products 07-31525



Camco 59002,59005,59007



Enerco/Mr. Heater 73836



REPAIR INSTRUCTIONS**Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels, turn off all appliances, and shut the valves on the propane bottles.

Step 2

Locate the Winntec propane regulator at the LP bottles. Inspect the date code. Only replace Winntec model 6020 with a date code of 18 xx, 19 xx, 20 xx or 21xx.

Step 3

Remove and replace the propane regulator using industry standards, followed by a drop pressure test to check for leaks.

Step 4

Note the regulator date code and what brand and model of regulator was used as a replacement on the work order for claim. Proceed to warranty reimbursement.

WARRANTY REIMBURSEMENT**INSPECTION ONLY**

Inspect the regulator brand and date code, submit the claim on Key Express using **Flat Rate Code # 7141342K**

In the Complaint section note: Safety Advisory # 21-413

In the Cause section note: Safety Advisory # 21-413

In the Correction section note: Inspected regulator and it is not a Winntec, it is X (list Brand and model) or Date code is XX XX prior to the recalled regulators.

The amount of time authorized for this repair is **0.3 hour**.

REPAIR

Submit the claim with date code on Key Express using **Flat Rate Code # 7141342B**

In the Complaint section note: Safety Advisory # 21-413

In the Cause section note: Safety Advisory # 21-413

In the Correction section note: Replaced Winntec Regulator.
Date code is 18 XX/19 XX/20 XX/21 XX.
Please Note: If using a stock regulator from your parts, list the make and model here or attach a picture.

The amount of time authorized for this repair is **0.5 hour**.

PARTS DISPOSITION

No return parts required.

If you have questions, please contact Customer Service:

Traditional: (855) 895-4422

Light Weight: (866) 273-1456

Premium: (866) 273-1454