

Keystone RV Company

12/1/21

SAFETY ADVISORY # 21-413

Winntec Propane Regulators

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, hot water heater, furnace and refrigerator.

Models Included:

Year	Model	Serial Number Ranges
2019 - 2020	Bullet – All West Coast Models	KX433341 - KX435913 LX430091 - LX434656
2019 - 2020	Hideout – All West Coast Models	KN244976 - KN249277 LN240026 - LN246715
2019 - 2020	Passport – All West Coast Models	KX412668 - KX415258 LX410000 - LX414879
2019 - 2020	Sprinter – All Models	K1530649 - K1532516 L1530000 - L1532758

Parts Required: **Replacement regulators are not currently available from Keystone**

When parts become available, we will update the Safety Advisory with the applicable Keystone part number(s).

In the interim, any one of the LP Regulators shown on page 2 can be sourced locally and is an acceptable replacement, with or without new hoses (re-use the original). No other replacement regulators are approved for use at this time.

Tools Required: - Open-end wrenches to replace regulator

PLEASE NOTE: Regulator date code is required for the claim. See Figure 1.

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to inspect the date code, see Figure 1. If the date code is 18 XX, 19 XX, 20 XX, OR 21 XX replace the existing Winntec propane regulator with a new regulator, the regulator date code is required for the claim. See Figure 1.

Approved Replacement Regulators From Stock or Local Purchase

<p>Fairview GR-9984</p>  A silver-colored gas regulator with a black handle and a red indicator light on top. It has two brass fittings on the sides and a large circular opening at the bottom.	<p>TPA ACR6/Flame King</p>  A silver-colored gas regulator with a black handle and a red indicator light. It has two brass fittings on the sides and a large circular opening at the bottom.	<p>Marshall Excelsior MEGR-253</p>  A silver-colored gas regulator with a black handle and a red indicator light. It has two brass fittings on the sides and a large circular opening at the bottom.
<p>Cavagna 52-A-890</p>  A gas regulator with a brass body and a clear plastic cover. It has a brass fitting on the side and a large circular opening at the bottom.	<p>JR Products 07-31525</p>  A silver-colored gas regulator with a black handle and a red indicator light. It has two brass fittings on the sides and a large circular opening at the bottom.	<p>Camco 59002,59005,59007</p>  A gas regulator with a clear plastic body and a black handle. It has a blue cap on top and a brass fitting on the side.
<p></p>	<p>Enerco/Mr. Heater 73836</p>  A silver-colored gas regulator with a black handle and a red indicator light. It has two brass fittings on the sides and a large circular opening at the bottom.	<p></p>

REPAIR INSTRUCTIONS**Fig. 1****Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels, turn off all appliances, and shut the valves on the propane bottles.

Step 2

Locate the Winntec propane regulator at the LP bottles. Inspect the date code. Only replace Winntec model 6020 with a date code of 18 xx, 19 xx, 20 xx or 21xx.

Step 3

Remove and replace the propane regulator using industry standards, followed by a drop pressure test to check for leaks.

Step 4

Note the regulator date code on the work order for claim. Proceed to warranty reimbursement.

WARRANTY REIMBURSEMENT**INSPECTION ONLY**

Inspect the regulator brand and date code, submit the claim on Key Express using **Flat Rate Code # 7141342K**

In the Complaint section note: Safety Advisory # 21-413

In the Cause section note: Safety Advisory # 21-413

In the Correction section note: Inspected regulator and it is not a Winntec or Date code is XX XX prior to the recalled regulators.
Please Note: If the current regulator is not a Winntec (WIC), list the make and model here or attach a picture.

The amount of time authorized for this repair is **0.3 hour**.

REPAIR

Submit the claim with date code on Key Express using **Flat Rate Code # 7141342B**

In the Complaint section note: Safety Advisory # 21-413

In the Cause section note: Safety Advisory # 21-413

In the Correction section note: Replaced Winntec Regulator.
Date code is 18 XX/19 XX/20 XX/21 XX.
Please Note: If using a stock regulator from your parts, list the make and model here or attach a picture.

The amount of time authorized for this repair is **0.5 hour**.

PARTS DISPOSITION

No return parts required.

If you have questions, please contact Customer Service:

Traditional: (855) 895-4422

Light Weight: (866) 273-1456

Premium: (866) 273-1454