

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: 21V-427

CAN: 2021-398

Safety Advisory: 21-413

August 5, 2021

SAFETY ADVISORY 21-413

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Bullet, Hideout, Passport, and Sprinter Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, water heater, furnace and refrigerator. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2019-2020	Bullet 210RUDWE, 211BHSWE, 212RBSWE, 221RBSWE,	KX433341 - KX435913
	243BHSWE, 247BHSWE, 248RKSWE, 257RSSWE,	LX430091 - LX434656
	261RBSWE, 265RBIWE, 269RLSWE, 272BHSWE, 273BHSWE,	
	277BHSWE, 287QBSWE, 290BHSWE, 291RLSWE,	
	308BHSWE	
2019-2020	Hideout 195LHSWE, 19LHSWE, 20LHSWE, 21FQWE,	KN244976 - KN249277
	21LHSWE, 22KBSWE, 22LHSWE, 23LHSWE, 245LHSWE,	LN240026 - LN246715
	24BHSWE, 24LHSWE, 25LHSWE, 25RKSWE, 26LHSWE,	
	26RLSWE, 27DBSWE, 27RLSWE, 28BHSWE, 28RKSWE,	
	29BQSWE, 29DFSWE, 30BHKSWE, 31BHDSWE, 32BHDSWE	
2019-2020	Passport 197RBWE, 198MLWE, 199MLWE, 216RDWE,	KX412668 - KX415258
	2210RBWE, 234QBWE, 239MLWE, 2400BHWE, 240BHWE,	LX410000 - LX414879
	2450RLWE, 2500RKWE, 2520RLWE, 2521RLWE, 2600BHWE,	
	2670BHWE, 267BHWE, 2710RBWE, 2820BHWE, 2900RLWE,	
	292BHWE, 2950BHWE, 3100QBWE	
2019-2020	Sprinter 26RB, 26RK, 27FWML, 29DB, 29FK, 29FWBH,	K1530649 - K1532516
	29FWRL, 3150FWRLS, 3151FWRLS, 3160FWRLS,	L1530000 - L1532758
	3161FWRLS, 3190RLS, 31FWMB, 320MLS, 325BMK,	
	32FWBH, 330KBS, 333FKS, 3340FWFLS, 3341FWFLS, 33BH,	
	341BIK, 3530FWDEN, 3531FWDEN, 3550FWMLS,	
	3551FWMLS, 3560FWRLB, 3561FWRLB, 3570FWLFT,	
	3571FWLFT, 3610FWFKS, 3611FWFKS, 3620FWLBH,	
	3621FWLBH	

IMPORTANT

We apologize for any inconvenience, but parts to repair the vehicles are not currently available. We are working closely with our suppliers to accelerate parts availability. When parts become available, we will send another letter.

Our records indicate unit(s) sold or in your present lot inventory fall within this range. Your dealership will be notified when parts are available to remedy affected units. Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

-- Serial numbers with '*' have been retail sold --

If you currently have any dealership owned stock inventory that falls within this recall, please e-mail service@keystonerv.com with the VIN and "regulator recall" in the subject line to receive further assistance.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada