



You are receiving this communication as you are a Key Express user at your dealership.

SAFETY ADVISORY 21-413

Safety Recall:
US: 21V-427
CAN: 2021-398

Keystone,
,
ballt@kestonerv.com

Dear :

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Bullet, Hideout, Passport, and Sprinter Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, water heater, furnace and refrigerator. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2019-2020	Bullet 210RUDWE, 211BHSE, 212RBSWE, 221RBSWE, 243BHSE, 247BHSE, 248RKSWE, 257RSSWE, 261RBSWE, 265RBIWE, 269RLSWE, 272BHSE, 273BHSE, 277BHSE, 287QBSWE, 290BHSE, 291RLSWE, 308BHSE	KX433341 - KX435913 LX430091 - LX434656
2019-2020	Hideout 195LHSE, 19LHSE, 20LHSE, 21FQWE, 21LHSE, 22KBSWE, 22LHSE, 23LHSE, 245LHSE, 24BHSE, 24LHSE, 25LHSE, 25RKSWE, 26LHSE, 26RLSWE, 27DBSWE, 27RLSWE, 28BHSE, 28RKSWE, 29BQSWE, 29DFSWE, 30BHKSWE, 31BHDSWE, 32BHDSWE	KN244976 - KN249277 LN240026 - LN246715
2019-2020	Passport 197RBWE, 198MLWE, 199MLWE, 216RDWE, 2210RBWE, 234QBWE, 239MLWE, 2400BHWE, 240BHWE, 2450RLWE, 2500RKWE, 2520RLWE, 2521RLWE, 2600BHWE, 2670BHWE, 267BHWE, 2710RBWE, 2820BHWE, 2900RLWE, 292BHWE, 2950BHWE, 3100QBWE	KX412668 - KX415258 LX410000 - LX414879
2019-2020	Sprinter 26RB, 26RK, 27FWML, 29DB, 29FK, 29FWBH, 29FWRL, 3150FWRLS, 3151FWRLS, 3160FWRLS, 3161FWRLS, 3190RLS, 31FWMB, 320MLS, 325BMK, 32FWBH, 330KBS, 333FKS, 3340FWFLS, 3341FWFLS, 33BH, 341BIK, 3530FWDEN, 3531FWDEN, 3550FWMLS, 3551FWMLS, 3560FWRLB, 3561FWRLB, 3570FWLFT, 3571FWLFT, 3610FWFKS, 3611FWFKS, 3620FWLBH, 3621FWLBH	K1530649 - K1532516 L1530000 - L1532758

IMPORTANT

We apologize for any inconvenience, but parts to repair the vehicles are not currently available.

We are working closely with our suppliers to accelerate parts availability.

When parts become available, we will send another e-mail.

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range. Your dealership will be notified when parts are available to remedy affected units. Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 21-413.

Stock Inventory Assistance

If you currently have any dealership owned stock inventory that falls within this recall, please e-mail service@keystonerv.com with the VIN and "regulator recall" in the subject line to receive further assistance.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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