



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 21, 2021

Mr. Garrett Carolus
Keystone RV Company
PO Box 2000
Goshen, IN 46527

NEF-107KL
21V-427

Subject: Propane Regulator May Fail and Cause Fire

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/BULLET/2019
KEYSTONE/HIDEOUT/2020
KEYSTONE/SPRINTER/2019

Mfr's Report Date: June 4, 2021

NHTSA Campaign Number: 21V-427

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS

Potential Number of Units Affected: 80,000

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2019 Keystone Bullet, Sprinter, and 2020 Keystone Hideout vehicles equipped with a Winntec model 6020 two-stage propane regulator. The regulator may fail, causing an increase in propane pressure.

Consequence:

Increased propane pressure can enlarge the flames in gas appliances, increasing the risk of a fire.

Remedy:

Dealers will replace the regulator and test the propane system for leaks, free of charge. Owner notification letters are expected to be mailed August 4, 2021. Owners may contact Keystone customer service at 1-866-425-4369.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement