

June 10, 2021

Ms. Regina Carto Executive Director - Global Safety Field Investigations & Regulatory General Motors, LLC GM Global Tech Center 29247 Louis Chevrolet Rd, Floor 2 Warren, MI 48093

Subject: Fuel Supply Lines Improperly Installed

Dear Ms. Carto:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

CADILLAC/XT5/2021 CADILLAC/XT6/2021 GMC/ACADIA/2021

Mfr's Report Date: June 3, 2021

NHTSA Campaign Number: 21V-422

### **Components:** FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS

# Potential Number of Units Affected: 572

## **Problem Description:**

General Motors, LLC. (GM) is recalling certain 2021 Cadillac XT5, XT6, and GMC Acadia vehicles. The fuel supply lines may be improperly attached and seated.

## **Consequence:**

Improperly attached and seated fuel supply lines may loosen or separate, causing a fuel leak and increasing the risk of a fire.

## **Remedy:**

Dealers will inspect and replace fuel supply lines as necessary, free of charge. Owner notification letters are expected to be mailed July 19, 2021. Owners may contact Cadillac customer service at 1-800-458-8006 and GMC customer service at 1-800-462-8782. GM's number for this recall is N212335590.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DM 21V-422

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

