

IMPORTANT SAFETY RECALL NOTICE



565 de la Montagne Street
Valcourt (Québec) J0E 2L0
Canada

June 4, 2021

Subject: **Sea-Doo Move I Extended 1500 Trailer Spindle Weld Failure - Possible Wheel Loss**

Dear Sea-Doo Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (United States) and the Motor Vehicle Safety Act (Canada). BRP has decided that a defect which relates to motor vehicle safety exists on some 2021 Sea-Doo MOVE trailers and is conducting a safety recall.

What is the potential problem?

On a limited number of units manufactured by Karavan Trailers, the wheel spindles were improperly welded to the axle. Three axle batches (256, 258 and 260) were identified at risk for inadequate welding. In some situations, this could result in the spindle's weld breaking, sliding out of the flange, and the wheel separating from the axle and vehicle, increasing the risk of a crash or injury to others on the road.

Which models are involved?

A limited quantity of serial numbers of model year 2021 Sea-Doo MOVE trailers.

What will BRP do?

BRP intends to repair involved trailers, free of charge for the customer. BRP will also cover the cost of transportation for units that need to be brought to the dealers.

For customers:

Information for all customers will be posted on its public website (www.sea-doo.com). BRP will send a Safety Recall letter to all known registered owners. This letter urges owners to perform an inspection before use and, if necessary, contact their authorized BRP dealer in order to schedule an appointment to have their trailer repaired if needed.

For dealers:

BRP is publishing a Safety Campaign Bulletin. BRP is posting this notice and attached Safety Campaign Bulletin on BOSSWeb's Knowledge Center (www.bossweb.brp.com).

What should you do?

- Do not deliver any involved trailer that you have in stock as federal law requires you to complete the recall service on these trailers before retail delivery.
- Contact all your customers who have purchased an affected unit. You must:
 - Inform them of this recall.
 - Explain the required inspection to identify the batch number on the axle and ask them to make an appointment to get their trailer repaired if needed.
 - Request that they do not use the trailer until the inspection and until the corrective action is performed, if needed.
- Follow all instructions provided in the attached Safety Campaign.

Please note that the National Traffic and Motor Vehicle Safety Act provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. The owner may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

If you have questions about this notice, please communicate with us:

- By submitting a Technical Support Request/Report incident in **BOSSWeb**. A service representative will communicate with you.

OR

- 1-800-361-9980
Eastern time Monday to Friday from 10:00 AM to 5:00 PM