



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 11, 2021

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068

NEF-107SS
21V-419

Subject: Possible Loss of Steering Control

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/QX30/2017

Mfr's Report Date: June 2, 2021

NHTSA Campaign Number: 21V-419

Components:

STEERING

STEERING:GEAR BOX:SHAFT SECTOR

Potential Number of Units Affected: 1,618

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2017 Infiniti QX30 vehicles. The steering shaft bore hole for the universal joint bearing may allow excessive movement that, over time, could result in the separation of the bearing and universal joint.

Consequence:

A separated universal joint bearing can cause a loss of steering control and increase the risk of a crash.

Remedy:

Dealers will replace the lower steering shaft, free of charge. Owner notification letters are expected to be mailed July 30, 2021. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's number for this recall is PG1CF.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement