



Mercedes-Benz

Campaign No. 2021080012, September 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLB-Class vehicles (247 platform)**
Model Year 2020

Replace Curtain Airbag

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLB-Class (247 platform) vehicles, the curtain airbags might not meet current production specifications. In the event of a crash with activation of the curtain airbags, the cushion might not inflate as intended, which could reduce the restraining effects of the airbag and increase the risk of injury. An authorized Mercedes-Benz dealer will replace the curtain airbags on the affected vehicles.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 16 vehicles are affected.

Order No. P-RC-2021080012

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Replace left and right window airbag

Model 247

Work procedure

1. Replace window airbag left and right

 For basic data, please see **AR91.60-P-0693MFA**

Primary Parts Information

Qty.	Part Name	Part Number
1	Left head airbag (window airbag)	*
1	Right head airbag (window airbag)	*

* The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in the Xentry Portal.



Note:

- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: (02-0562) Replace left and right window airbag

Includes:

- Remove/install ground cable at battery
- Remove/install LH/RH rear seat of 3rd seat row (if present)
- Unfasten/fasten roof lining

Damage Code	Operation Number	Labor Time (hrs.)
91 921 62	02-0562	2.8



Note

Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.