



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



May 31, 2021

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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Wahalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9932-1 NHTSA #21V400

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect exists in certain 2020 & 2021 Serenity, Unity (All Models) & Wonder (All Models) motorhomes manufactured between February 18, 2019 & April 12, 2021.

Description of Defect:

The fridge exhaust, at the rear of the fridge, is discoloring or charring the wood frame. The metal deflector on the wood frame is positioned too low and not protecting the framing from heat generated when the fridge is in operation. In the event the fridge would exhaust for too long, there would be a possibility the wood frame could ignite and cause a fire and bodily injury.

To Have This Modification Performed:

Please contact your selling dealer or a RV service center to perform this recall remedy. The time needed to perform the recall is approximately 10 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required. This repair will be done at no cost to the owner.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9932-1".

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP05072 (Standard Operating Procedure)
1 – Heat Deflector & 1 - #8 x 3/4" screw