



LEISURE
TRAVEL VANS



IMPORTANT SAFETY RECALL

May 31, 2021

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM
TRIPLEERV.COM

«Dealer»

“This notice applies to this vehicle, «ProductLine»
VIN #«Vin»
Coach #«UNIT_CoachID»

Triple E Recreational Vehicles Recall CA#9932-1

NHTSA #21V400

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 & 2021 Serenity, Unity (All Models) & Wonder (All Models) motorhomes manufactured between February 18, 2019 to April 12, 2021 fail to conform to Federal Motor Vehicle Safety Standard

Description of Non-Compliance:

The fridge exhaust, at the rear of the fridge, is discoloring or charring the wood frame. The metal deflector on the wood frame is positioned too low and not protecting the framing from heat generated when the fridge is in operation. In the event the fridge would exhaust for too long, there would be a possibility the wood frame could ignite and cause a fire and bodily injury.

To Have This Modification Performed:

We request your assistance to have this Noncompliance issue corrected. Please follow the included SOP (Standard Operating Procedure) to install the new heat deflector. For reimbursement submit a warranty application for

Labour to perform this Recall: 0.2 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9932-1".

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP05072
Heat Deflector & 1 - #8 x 3/4" screw