Final - NHTSA

U.S. Customer XXXX Street Address City, ST 12345-6789

Cummins engines for NHTSA Recall 21E-032:

| Engine Serial Number | Vehicle Model | Vehicle Identification Number (VIN) |
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*** IMPORTANT SAFETY RECALL*** NHTSA Recall No. 21E-032 Interim Recall Notice

Month Day, Year

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Cummins L9 and ISX12 engines manufactured between January 2, 2017 and October 16, 2020 and installed in buses, school buses, emergency vehicles and recreational vehicles.

This notice applies to the engines in your vehicles listed on the enclosed table.

WHAT IS THE PROBLEM?

The fuel rail assembly may develop leaks, which may result in an undetected prolonged diesel fuel spray. The operator may see or smell diesel fuel and, in some cases, the check engine lamp may illuminate. A leak involving spraying/misting fuel in the presence of an ignition source may increase the risk of fire.

WHAT WILL CUMMINS DO?

Cummins is currently developing the permanent remedy for this issue. You will receive a second notification to inform you when the final remedy is available and to provide instructions to schedule the recall for your engine.

WHAT SHOULD YOU DO?

In the meantime, Cummins advises you to periodically check the fuel rails for signs of leaking and seek repairs if leaks are identified. If a leak occurs, the operator may see or smell diesel fuel and, in some cases, the check engine lamp may illuminate.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467) or visit our website at care.cummins.com.



If you have a complaint relative to this recall, you may report it to the following:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at https://prodreg.cummins.com/prodreg/#/webform/contactInfo.

If you are no longer the owner of the vehicle listed on the enclosed table, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator Cummins Inc.