



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 3, 2021

Ms. Hanah Klodzinski  
Recall Compliance Coordinator  
Thor Motor Coach  
PO Box 1486  
Elkhart , IN 46515

NEF-107KL  
21V-396

**Subject:** Solar Panel Junction Box May Overheat

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR MOTOR COACH/RIZE/2022  
THOR MOTOR COACH/SCOPE/2022  
THOR MOTOR COACH/SEQUENCE/2022  
THOR MOTOR COACH/TELLARO/2022

**Mfr's Report Date:** May 26, 2021

**NHTSA Campaign Number:** 21V-396

**Components:**

ELECTRICAL SYSTEM:WIRING  
EQUIPMENT:RECREATIONAL VEHICLE/TRAILER

**Potential Number of Units Affected:** 53

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2022 Rize, Scope, Sequence, and Tellaro vehicles. The Flex-190 Solar Panel junction box may short.

**Consequence:**

An electrical short can cause the junction box to overheat, increasing the risk of a fire.

**Remedy:**

Dealers will install a new solar panel and junction box, free of charge. Owner notification letters are expected to be mailed July 26, 2021. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000226.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Thor Motor Coach's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement