



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 322-8216

IMPORTANT SAFETY RECALL
RECALL 210521REV
NHTSA # 21V395
December 2021
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: XXXX

Model Year XXXX Fleetwood XXXX Model XXXX

REV RV Serial no: XXXXXX

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists in certain Fleetwood brand Bounder and Southwind Class A gas motorhomes:

Year(s)	Product	Manufactured Date Range
2017-2021	Bounder - Model 35 P <u>only</u>	11/18/2016 - 5/13/2021
2018-2021	Southwind - Model 36 P <u>only</u>	7/18/2017 - 4/30/2021

WHAT IS THE PROBLEM?

The P Model motorhomes affected by this recall have areas in the floor for wiring harnesses and heat ducts to pass through that were not properly sealed. This condition may allow noxious air or gases to enter the living area, which could cause headache, nausea, loss of consciousness or death over prolonged exposure.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired as necessary by contacting an **authorized REV Recreation Group Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at:
(800) 322-8216

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all of the information needed to enable them to inspect, and if necessary, properly seal all openings and gaps.

The repair should take approximately five to seven (5-7) hours to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed

self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Alternately, you may scan the QR code at right, or navigate to the following URL to access the Fleetwood RV owners' web page and update any pertinent mailing information:

<https://www.fleetwoodrv.com/for-owners/support/change-of-ownership>



If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 322-8216.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #210521REV
P.O. Box 1007
Decatur, Indiana 46733
(800) 322-8216

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP INC.