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# Important Interim Safety Recall Dealer Notification



July 23, 2021

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS, SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: INTERIM NOTIFICATION OF REV RECREATION GROUP RECALL #210521REV**

**Floor Openings May be Improperly Sealed**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is notifying you of an **interim** notification campaign regarding a voluntary safety recall conducted in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. has decided that a safety defect relating to motor vehicle safety exists in certain model year(s) 2017-2021 Fleetwood

P Model and certain model year(s) 2017-2021 Holiday Rambler Vacationer  
P Model Class A Gas motorhomes:

2017-2021 Fleetwood Bounder Model 35 P manufactured 11/18/2016-4/5/2021

2018-2021 Fleetwood Southwind Model 36 P manufactured 7/18/2017-  
12/17/2020

2017-2021 Holiday Rambler Vacationer Model 35 P manufactured 11/21/2016-  
3/27/2021

***WHAT IS THE PROBLEM?***

The 35P and 36P Model motorhomes affected by this recall have areas in the floor for wiring harnesses and heat ducts to pass through that were not properly sealed. This condition may allow noxious air or gases to enter the living area, which could cause headache, nausea, loss of consciousness or death over prolonged exposure.

**This is the first of two notices you will receive regarding this subject. This notification letter is to inform you of an upcoming Recall as described. The recall remedy is not yet available. A final notification date has not been determined as of the date of this letter.**

Owners of the above-mentioned motorhomes have been mailed interim recall owner notifications; copies are attached for your information.

***WHAT SHOULD YOU DO?***

***1. If you have one of these vehicles in your inventory:***

- You will be mailed a Safety Recall Notice for that specific motorhome.
- **Do not** attempt any repairs until the Recall remedy is available and you have received prior authorization from REV RV Dealer Technical Support to perform repairs.
- Dealers, retailers, distributors, and non-retail purchasers are **prohibited** by law from selling defective or noncomplying vehicles or items of motor vehicle equipment until the defect or noncompliance is remedied.

***If a retail owner of an affected vehicle contacts you regarding this Recall:***

- Remind the owner of the precautions they should take, as instructed in the interim owner letter:
  - - Ensure the vehicle's carbon monoxide detector is functioning properly according to its manufacturer's instructions;
    - Be mindful of any main engine or generator exhaust usage.
    - Do not sleep in the motor home when carbon monoxide is potentially present.
- Advise the owner to contact REV Recreation Group Owner Relations via letter or by calling our toll-free phone number with any further questions:

**REV RECREATION GROUP OWNER RELATIONS: (800) 322-8216**

**Owners may mail inquiries to:**

**REV RECREATION GROUP OWNER RELATIONS-RECALL #210521REV**

**P.O. Box 1007**

**Decatur, Indiana 46733 USA**

***WHEN WILL THE FINAL RECALL NOTIFICATION LETTER ARRIVE?***

When the recall remedy is available, dealers will be notified via email and owners will be notified via US mail.

Owners will be instructed to bring their vehicle to an authorized REV RV dealer to have the recall performed. Customers will not be charged for repairs made according to this recall campaign.

Please carefully review the attached interim customer notification letters and contact REV RV Dealer Technical Support with any questions.

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**Federal Law (49 U.S. Code § 30112) of the National Highway Traffic and Motor Vehicle Safety Act) requires that you may not sell, offer for sale, introduce or deliver for introduction in interstate commerce, any motor**

**vehicle or motor vehicle equipment unless the vehicle or equipment complies with safety standards.**

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**Please download and carefully review the interim dealer and customer notification letters by selecting this link: [Recall 210521REV INTERIM Letters and Affected Units](#) .**

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction.

Sincerely,

**REV RECREATION GROUP, INC.**

You are receiving this notice because you are a registered user on revrvdealers.com.

REV Recreation Group, Inc. | 1031 US 224 E | Decatur, IN 46733

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Unsubscribe from all revrvdealers.com communications: [click here](#).

(You can also send your request to Customer Care at the street address above.)