



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 8, 2021

Ms. Larissa Stoffels
Exec Mgr, Vehicle Safety
Daimler Trucks North America, LLC
4747 N. Channel Ave
Portland, OR 97217

NEF-107MR
21V-392

Subject: Insufficiently Crimped Wires In ePowertrain

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/M2 BUSINESS CLASS/2019

Mfr's Report Date: May 26, 2021

NHTSA Campaign Number: 21V-392

Components:

ELECTRICAL SYSTEM
POWER TRAIN

Potential Number of Units Affected: 8

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain 2019 Freightliner eBusiness Class M2 vehicles equipped with 14Xe ePowertrains. The stator assembly wires may have been insufficiently crimped, causing high resistance, overheating, and preventing the high voltage system from starting.

Consequence:

A loss of power to the system may cause a loss of drive power, increasing the risk of a crash.

Remedy:

Dealers will replace the motor stator, free of charge. Owner notification letters are expected to be mailed July 19, 2021. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-889.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Trucks North America, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement