RECALL 21V378, 2021-313 REMEDY INSTRUCTIONS



Make(s): SIERRA AND SANDPIPER Model(s): MANY, SEE BELOW

Model Year(s): 2021

Concern

The bolts that hold the floor to the chassis outriggers were not properly tightened.

Repair Code: RC-004-12-00-004061

Allotted Time: 1.00

Inspection Code: RC-004-05-00-004060

Allotted Time:.30

Photo(s) Required: YES

Prior Authorization Required: YES

Part(s) Kit Number: N/A Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

SANDPIPER: SAF3330BH, SAF3660MB, SAF38FKOK, SAT399LOFT AND SAT399LOFT-W SIERRA: SEF3330BH, SEF3660MB, SEF38FKOK AND SET399LOFT

STEP 1: LOCATE ALL OUTRIGGERS UNDER THE FLOOR OF THE VEHICLE, TAKE CARE TO LOCATE ANY OUTRIGGERS UNDER SLIDEROOMS, STEPS AS WELL;

STEP 2: LOCATE THE PROPER SIZED DEEP-WELL SOCKET;

STEP 3: ATTACH SOCKET TO AN IMPACT DRILL;

STEP 4: TIGHTEN ALL OUTRIGGER NUTS TIGHTLY AGAINST ALL OUTRIGGERS TO ENSURE THE NUTS DO NOT LOOSEN;

STEP 5: CLAIM THE REPAIR CODE.



