



June 11, 2021

VIN #: 4T9BK3 [REDACTED]

Dear Tiny Idahome Customer:

IMPORTANT RECALL

RECALL CAMPAIGN 21V-375

Dometic Range Safety Recall

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Tiny Idahomes LLC/ Rugged Mountain Custom RV has become aware of leak claims on your Dometic Range part number 50448 model R2131.

What is the Defect/noncompliance?

Tiny Idahomes was notified that Dometic became aware of warranty leak claims in May of 2020 and began an investigation to determine if leaks were being caused by a defect that had not enunciated from 2018 until 2020. Dometic also reviewed the manufacturing processes in both the initial subcomponent factory that builds the manifold and saddle valve assembly and the finished goods assembly factory in Greenbrier, TN. During that initial investigation Dometic was only aware of one OEM that filed warranty leak claims and it was determined from facts gained during evaluation through August 2020 that these claims were being caused by field tampering of the stoves at installation or by the end user. In Late August and early September 2020 Dometic became aware of three additional OEM's experiencing "gas smell" claims; Dometic had also been contacted by an RV leasing company that had experienced "gas smell" claims and had observed the ignition incident previously noted. As of the date of this filing there have been 49 claims of possible valve leakage in these products. A Safety Escalation Meeting was held on September 17th identifying the claims that have arisen, and although the facts have led to the findings that the leaks are largely due to field tampering, Dometic decided to file a Potential Defect Notification Report to NHTSA for the manifold and gas saddle valves for the R2131 series stoves. Dometic has not determined the cause of these leaks but is continuing to gather facts on the potential defect and will forward additional relevant information as it becomes available

Why is this recall being conducted?

This recall is being conducted to provide you with accurate information regarding the potential safety risk of your Dometic Range.

TINY IDAHOMES LLC, 1050 Cascade Rd. Bld #4, Emmett, ID 83617 PHONE: 208-468-0576

Evaluation of the risk to the vehicle and operator(s) related to the recall

The overtightening of the saddle valve securement bolt onto the manifold of the stove may cause a gas leak which may ignite and cause a fire. Dometic has had one instance of ignition and damage to the piezo igniter and one control knob, although the ignition was contained within the stove enclosure. There has been no damage to adjacent or surrounding combustible materials.

What are we doing about the problem?

Tiny Idahomes/Rugged Mountain Custom RV is notifying you to be aware of the potential risk and would like to make you aware that your Dometic Range could be affected.

What should you do?

Verify that the part number on your Dometic Range is part number 50448 model R2131. Dometic does not currently have a remedy in place yet, but we will send follow up notifications when they become available from Dometic.

Who should you contact if you have further questions or concerns?

Tiny Idahomes customer service 208-468-0576 or via email: tinyidahomes@gmail.com. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to www.safercar.gov.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>.

If you no longer own this recreational vehicle and/or cargo trailer:

If you are no longer the owner of the affected vehicle and/ or cargo trailer, Tiny Idahomes LLC/ Rugged Mountain Custom RV would greatly appreciate you furnishing us with the name and address of the new owner by calling 208-468-0576.

On a Personal Note

Tiny Idahomes LLC/ Rugged Mountain Custom RV sincerely apologizes for any inconvenience this may cause. Tiny Idahomes LLC/ Rugged Mountain Custom RV is committed to make sure safety comes in first.

Anca Collinsworth

CFO

Tiny Idahomes LLC/ Rugged Mountain Custom RV

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